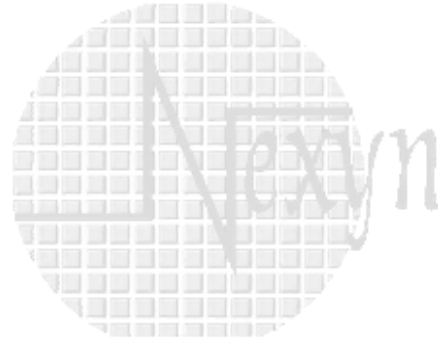


Nexyn Corporation
1089 Memorex Dr.
Santa Clara CA, 95050
Ph. (408) 982-9339
Fax. (408) 982-9275
www.nexyn.com



ORDER INFORMATION

Orders for Nexyn Corporation products may be placed with either sales representatives or directly with the Nexyn Corporation sales department.

TERMS

All sales are F.O.B. Santa Clara, CA unless specified otherwise. Terms will be COD/CAD for all initial orders. All Non-Domestic orders shall be CAD (Cash against document) unless otherwise agreed upon by Nexyn Corporation.

Nexyn Corporation's standard terms of payment are NET 10 or NET 30 days to those firms having open accounts with Nexyn Corporation. A deposit of 30% – 50% may be required for certain orders. Terms are granted upon order history and approved credit.

All late payments are subject to late charges of 1.5% per 30 days beyond the invoice due date. Customers granted terms who frequently pay late may have their terms set back to COD/CAD.

SHIPPING METHODS

Nexyn Corporation uses both airborne and ground methods of shipment. Carriers include UPS, Federal Express, DHL, and other air express groups. For specified situations when appropriate, Nexyn Corporation will be happy to use a designated carrier.

Nexyn Corporation is not responsible for units damaged or lost in transit. Unless otherwise specified, shipping insurance may be billed to customer. The customer will specify if they already have insurance to cover shipments.

EXPORT REGULATIONS

All Nexyn products are exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to U.S. law is prohibited.

DRAWINGS AND SPECIFICATIONS

Please see our website for up to date information. Mechanical and electrical requirements are subject to change without notice. Please contact the factory to verify information or to enquire about products not listed on our website.

ENGINEERING ASSISTANCE

Nexyn Corporation maintains a support staff of technical experts who can assist you with your potential requirements. Nexyn Corporation will be happy to provide you with the level of engineering assistance necessary to properly define the optimum product for your application.

SERVICE AND REPAIR

Nexyn Corporation's standard warranty is applicable to all items manufactured by Nexyn Corporation. Received material will be tested promptly.

For items requiring service, either in or out of warranty, the Nexyn Corporation customer service department should be contacted. To expedite matters, please include the part number, the serial number, and as full a description of the difficulties as possible. In addition, if a contact is available at the user's facility, please provide his or her name, should any communications be necessary.

RETURN OF UNITS

All items being returned to Nexyn Corporation for repair must be shipped to Nexyn Corporation with the shipping charges prepaid. Items subject to in-warranty repairs will be returned prepaid to the customer at no charge. The customer will be responsible for return shipping charges for items that are out-of-warranty or that have been mishandled. A \$300 evaluation fee will be charged for testing and processing units returned, and subsequently found to have no defects.

REPAIR COSTS

Warranty repairs will be made at no charge to the customer. Nexyn may choose to replace rather than repair units returned to Nexyn.

Units out-of-warranty require an approval by the customer for the charges involved before repairs can be accomplished. Nexyn Corporation will provide an estimate for the cost to repair. For those items that are deemed to be beyond repair or items where the customer decides against repairing the unit, the customer will be charged an evaluation fee for the evaluation work that was performed.

WARRANTY POLICY

Nexyn Corporation's warranty policy is one (1) year from the date of shipment for new products. Our obligation is limited to repairing units that prove to be defective during the warranty period.

Warranties do not apply to any product that has been modified, damaged, statically damaged, mishandled, or subjected to conditions exceeding the operation limits of the specifications. Warranties do not apply to units with tampered warranty labels.